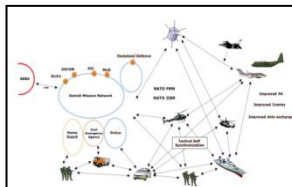


# IT/CIS – CHANGING THE OPERATING MODEL

## Increased focus on CYBER

- Architecture
- Serious gaming and training
- Redundancy and passive site
- Increased capability detect and defend
- New organization



Max operational outcome



Optimal cyber security

## Change the culture of IT/CIS service

- Customer centric
- Fast
- Knowledge driven
- Cross functional team based org.



Cost effective

## What will we be doing?

- |   |  |   |   |
|---|--|---|---|
| <ul style="list-style-type: none"> <li>• Datacenter</li> <li>• C4ISR</li> <li>• Network consolidation</li> <li>• Workstation (FIA)</li> </ul> | <ul style="list-style-type: none"> <li>• Helpdesk (chat bot)</li> <li>• RPA</li> <li>• APP consolidation</li> <li>• IAM</li> </ul> | <ul style="list-style-type: none"> <li>• Life cycle management</li> <li>• Agile development</li> <li>• Business/IT interface</li> <li>• Governance</li> </ul> | <ul style="list-style-type: none"> <li>• DevOps contracts</li> <li>• Digital platform</li> <li>• Cloud</li> <li>• and much more...</li> </ul> |
|---|--|---|---|

Performance

Decision Rights

Financial

Talent

Sourcing & Alliance

Organizational Structure

Places

Tools

Ways of Working